



# Docking & Mooring Aftersales Services

## Partners in Prevention

By their very nature, oil and gas marine terminals and installations are located in a hostile environment for any equipment. Industry bodies such as SIGTTO and OCIMF, recognize that the greatest risk of cargo escape occurs when a vessel is moored to the jetty, and that safety is only assured if the mooring and monitoring equipment function correctly.

As such, ongoing preventative maintenance is an important part of best practice facilities management.

To help meet the challenges in demanding environments Trelleborg Marine Systems – Docking and Mooring, can offer its clients a full range of Aftersales Services across the entire product range.

## Tailored Service Programs

Leading companies recognize that it's the total cost of ownership which really matters in the purchase of capital equipment. Without doubt regular preventative maintenance reduces down time, improves productivity and manages risk. To assist you to get the most out of your equipment consider one of our Tailored Service Programs.

A Tailored Service Program gives you inside access to Trelleborg product experts and allows us to leverage our experience and product knowledge for your benefit. Whether you need us on-site every year or every month we can work with you to help you get the best out of your Trelleborg equipment.



### **Customized Training Programs**

Our experienced trainers can help you invest in your most important asset – your people. Training can be customized to your needs, whether at our factory or on-site, for operators or maintenance technicians. Let us help you build a program which meets your needs.

### **Operational Spare Parts Packaging**

Using our extensive experience across our customer base, we can work with you to make reasonable and appropriate recommendations for spare parts holdings across 1, 2 or 3 year time periods.

### **Equipment Overhaul, Repair & Calibration Services**

We offer a number of options to support and extend the life of your existing equipment through factory repair, overhaul and calibration services. These include full overhaul of many models of Quick Release Hook.

### **On Site Service and Support**

Our experienced Site Service Engineers are ready to offer you a wide range of on-site support service. From equipment commissioning to on-site repairs to on-site calibration services, we'll be there when you need us.



### **Timely Technical Support**

If you have any queries regarding the operation of your Trelleborg Docking and Mooring products, contact one of our friendly and knowledgeable Aftersales Account Managers:

---

Trelleborg Marine Systems designs, manufactures and installs bespoke fender systems, docking and mooring equipment, oil and gas transfer technology and vessel efficiency technology for marine environments all over the world. Our polymer engineering expertise also extends to our range of general marine products, including navigation aids and buoys.

**BLOG:** [thesmarterapproachblog.trelleborg.com](http://thesmarterapproachblog.trelleborg.com)

**TWITTER:** @TrelleborgMI

**YOUTUBE:** <http://www.youtube.com/user/TrelleborgMarineandInfrastructure>

**LinkedIn Groups:** [trelleborg-marine-and-infrastructure](https://www.linkedin.com/groups?trk=hp-topcard)

**For further information, please contact our local offices**

**Email:** [marine\\_infra@trelleborg.com](mailto:marine_infra@trelleborg.com)



[www.trelleborg.com/marineandinfrastructure](http://www.trelleborg.com/marineandinfrastructure)